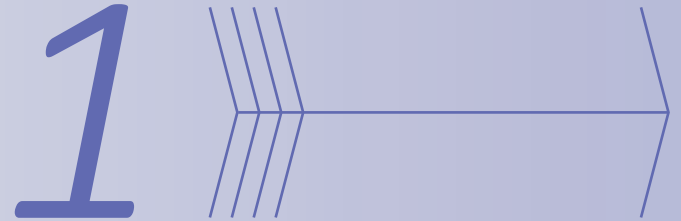


The logo graphic consists of two concentric circles. The outer circle is a light cyan color and is broken into several segments. The inner circle is a darker blue color and is also broken into segments. The text is centered within the inner circle.

Edwards
semiconductor
Intelligent
service

Service Plans

Care

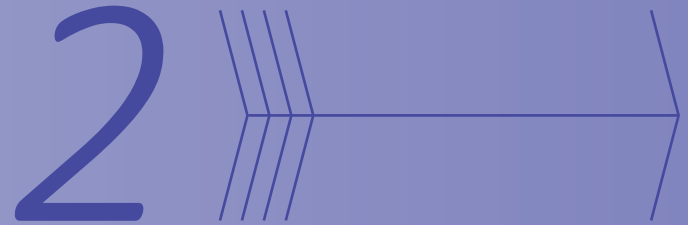


Spare parts plan

- One single purchase order and monthly billing
- Fixed supply of parts for standard maintenance used on site annually
- Basic operational support provided by our team of experts
- The plan can be enhanced with chargeable options at additional cost, including training and troubleshooting by our service teams



Maintain

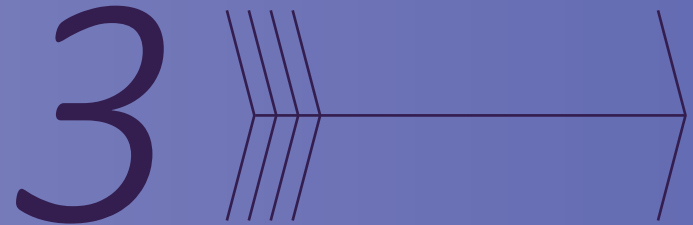


Parts and labour for standard maintenance

- One single purchase order and monthly billing
- Preventative and routine maintenance activities, including parts and labour required for each activity
- Maintenance performed on site by our field service team for Abatement, or at our Service Technology Centres for Dry, Turbo, and Cryogenic Pumps
- Troubleshooting and operational support provided by our team of experts
- The plan can be enhanced with chargeable options at additional cost, including service exchange, upgrades, and inventory management



Perform

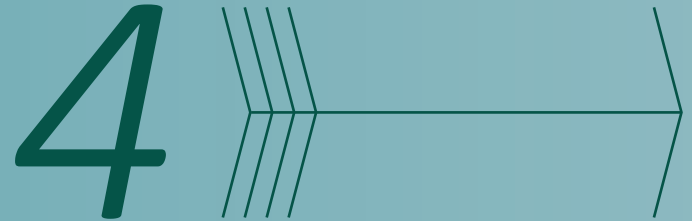


Standard maintenance with upgrades included

- One single purchase order and monthly billing
- Preventative and routine maintenance activities, including parts and labour required for each activity
- Maintenance performed on site by our field service team for Abatement, or at our Service Technology Centres for Dry, Turbo, and Cryogenic Pumps
- Troubleshooting and operational support provided by our team of experts
- Can include specific upgrades or improvement components according to the contract.
- Possible to customise the plan with additional options



Predict

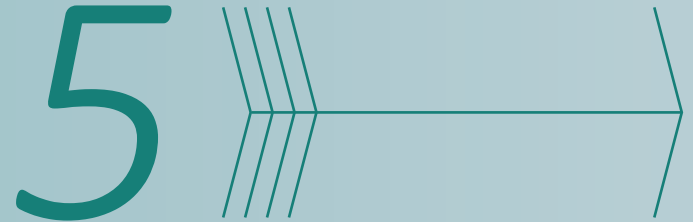


Condition-based maintenance with upgrades included

- One single purchase order and monthly billing
- Condition-based maintenance through predictive analytics
- Includes the parts and labour required to perform the maintenance activities
- Maintenance performed on site by our field service team for Abatement, or at our Service Technology Centres for Dry, Turbo, and Cryogenic Pumps
- Can include specific upgrades or improvement components according to the contract
- Advanced operational excellence support to deliver continuous improvement and reduce risk and uncertainty of down events



Commit



Provides insurance on a predefined guaranteed outcome

Everything from Predict plan, plus:

- Performance guaranteed with bonus/malus
- This plan offers an insurance that covers a predefined guaranteed outcome (conditions apply)
- A tailor-made risk management plan to best serve your business goals



Utilise



Pay-per-usage option including vacuum and/or abatement equipment units (machine ownership will remain with Edwards)

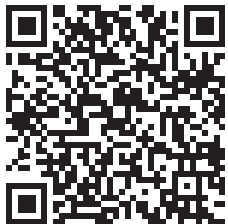
Everything from Commit plan, plus:

- Performance guaranteed
- We provide committed vacuum availability, so customers can focus on core production activities
- A tailor-made risk management plan to best serve your business goals



For more information on our
service plans please contact:
consultation@edwardsvacuum.com
or visit:

 **EDWARDS**
Service Plans



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