

# QUALITY POLICY MAY 2018



We, Vacuum Technique, are committed to understanding, meeting and when possible, exceeding our customer's requirements through the continual improvement of everything that we do.

We will do this by following the 'Vacuum Technique Quality Charter'.

- Quality is my responsibility.
- I will adopt a "defect free" philosophy
- What I produce will be 'Right from Me'.
- Quality is judged not by me but by my customer.
- I will relentlessly pursue excellence, will be thorough and diligent and will always look for continual improvement opportunities.
- I understand that to meet our specified requirements and to ensure quality is maintained I must follow our processes.
- Where a process does not support our Quality Policy we are empowered to change it through the appropriate change control procedure.
- We are empowered to challenge people and instances where we feel quality isn't being met or where steps are adding no value – without fear of repercussion.
- Through this, we will strive to deliver defect-free vacuum equipment, exhaust management systems and services on-time every time.



A handwritten signature in black ink, appearing to read 'Geert Follens'.

**Geert Follens**  
President Vacuum Solutions Division

