



# EDWARDS

## Quality Policy October 2016

**We, Edwards, are committed to understanding, meeting and when possible, exceeding our customer's requirements through the continual improvement of everything that we do.**

We will do this by following the 'Edwards Quality Charter'.

- Quality is my responsibility
- I will adopt a "defect free" philosophy
- What I produce will be 'Right from Me'
- Quality is judged not by me but by my customer
- I will relentlessly pursue excellence, will be thorough and diligent and will always look for continual improvement opportunities
- I understand that to meet our specified requirements and to ensure quality is maintained I must follow our processes
- Where a process does not support our Quality Policy we are empowered to change it through the appropriate change control procedure
- We are empowered to challenge people and instances where we feel quality isn't being met or where steps are adding no value – without fear of repercussion

Through this, we will strive to deliver defect-free vacuum equipment, exhaust management systems and services on-time every time.



**Geert Follens**  
President Vacuum Technique